

APPENDIX 2: TENANT AND RESIDENT FEEDBACK SUMMARY

Current Tenants at Sycamore Grange

- There were only 10 responses to this questionnaire aimed at tenants.
- The general opinion was very positive towards the new development.
- 80% of respondents wanted to continue living in the new scheme – 10% didn't want to live there and 10% didn't know.
- Tenants liked Sycamore as an area and community, liked that it was near shops and bus routes and that the route into town was walkable.
- One tenant suggested that what they liked most about Sycamore Grange was the security and sheltered accommodation.
- Features that tenants liked about Sycamore Grange currently included open plan bedsits, the garden, the layout of their flats, the lounges, and the cosy atmosphere.
- Suggestions for what could be improved at Sycamore Grange included having baths, wider door openings for wheelchairs and walkers, and more activities for tenants.
- Suggestions for what should be included in the new scheme were walk in baths, a swimming pool and a gym.
- One tenant suggested that the current fire alarm was too loud and that this should not be replicated in the new scheme.
- Another suggested that the new retired living scheme should all be built at ground level.
- Tenants were positive about the new development beyond the retired living scheme and thought it 'looked nice' and was a 'really good idea'.
- One tenant highlighted the affordability of living at Sycamore Grange, as they said they liked the 'reasonable rent' currently and suggested that the new scheme should include one-bedroom properties and bungalows for social rent.
- A tenant suggested there needed to be an option for current occupants to stay or have the option to come back to the scheme.

Residents in the Wider Community

- There were 30 responses overall that captured the thoughts of residents in the wider community around Sycamore Grange.
- Comments were overwhelmingly positive towards the scheme, with many responses suggesting that no improvements needed to be made to the existing proposals.
- The proposed scheme was said to look more modern, have better use of space, and some residents approved of the level of greenery.
- Residents were pleased with or neutral towards the Retired Living Scheme elements and were pleased with the mixture of tenures.
- Residents consistently thought that plans met local need and mentioned the need for more housing generally.
- Sycamore Avenue and the surrounding area was judged to be a good place to live, with good green space and a fairly quiet neighbourhood with good neighbours.
- The central location of Sycamore Avenue was also important to existing residents, as it is quick to get to town and has good bus routes.
- Multiple residents commented that protecting and adding to green space was very important to them.
- There were some concerns around the impact of new houses for families being built next to a retired living scheme, as this 'could cause issues'.
- There were concerns around current security, and one resident suggested that the development should include better lighting around all pathways to combat potential violence against women.
- Residents consistently expressed a desire for more parking around the new development.

- One resident suggested that there was a lot of development being proposed for such a 'small area to build' with 'too many properties'.
- Residents wanted to confirm whether the new scheme included accessible homes, and whether homes would be allocated to disabled people.
- Suggestions for what else to include in the scheme were a fitness centre, provision for young people, increased provision for biodiversity net gain, and increased road maintenance.
- One resident suggested that the proposal for 'the white wash walls on the main building seems unmaintainable', and 'will it look dingy after a few years?'.
- One resident had 'concerns for local services and amenity with additional houses'.
- Another highlighted difficulty in getting a GP appointment at the local doctors, and worried that this would increase with more families.
- Another concern residents had was the impact of more traffic to the site on an already busy road, such as increased noise.
- One resident wanted more bungalows for the retired on the scheme.
- One resident had concerns around building work and access for residents when this was ongoing.
- Another resident suggested that the design choices for the scheme should blend in with existing buildings.
- One suggestion from a resident was to enhance vehicle access from Sycamore Avenue.
- A resident suggested that the scheme would meet local need if 'people who live there get priority to move back once completed'.